



The Client

Tito's Handmade Vodka is a Manufacturing company of Vodka that distributes globally. They were founded by Tito Beveridge in 1997 in Austin, Texas – specializing in vodka made from yellow corn, rather than potatoes or wheat. It is distilled 6 times and is unaged.



Pain Points & Challenges

- ⇒ Numerous disparate systems that do not 'talk' to each other, requiring data extractions and manipulation via Excel spreadsheets, i.e., very time-consuming and prone to error
- ⇒ Organization is expanding at a tremendous rate and has outgrown their current ERP
- ⇒ Current ERP allows for many broken processes within the organization resulting in a lack of confidence in data integrity
- ⇒ Many manual processes are "pen and paper" and require high maintenance, e.g., full inventory counts on a daily basis

"Pragmatek has been an outstanding partner to Tito's. They have really stepped up to the plate in several areas and provided very experienced consultants that know their stuff. They have worked side by side with our team at Tito's to keep our project moving forward on a consistent basis. Cheers to Pragmatek, I highly recommend them."

–Joe Leake, Sr Director, I/T

Pragmatek Solutions

- ⇒ Implemented IFS resulting in:
 - Replacing legacy systems with a best-in-class ERP solution
 - Interfacing with systems that are unique to the business
 - Providing real-time shop floor data via an IFS partner interface (Novacura) ensuring business decisions can be expedited for efficiency
 - Implementing an ERP solution that is scalable for continued growth
 - Executed business process reengineering to provide and document best practice processes across the organization ensuring confidence in data integrity
 - Trained the organization on how to configure and maintain the ERP for future independence