



### The Client

Shaw Development LLC (Shaw) is a global engineered solutions provider, providing innovative component and system-level solutions to original equipment manufacturers (OEM) within the commercial and military heavy-duty ground vehicle markets. They are both a Tier 1 and Tier 2 supplier to these industries. The company was founded as a New York-based machine shop in 1944 supporting the military and the emerging aerospace market.

### Pain Points & Challenges

- ⇒ Collection of multiple, non-integrated systems which have resulted in inefficient or constrained processes in key areas
- ⇒ Islands of independent information, i.e., hundreds of Excel spreadsheets
- ⇒ Lack of process automation within company workflows
- ⇒ Lack of visibility of orders and supply chain within planning capabilities
- ⇒ Lean staffing complicated by turnover and Covid
- ⇒ Multiple “sources of truth”

“Pragmatek stepped up when we were struggling and not only helped us form the correct team from Shaw but participated as part of the team to allow us to assure a smooth rollout in a near impossible go-live date.”

–Keith Luomala, CEO

### Pragmatek Solutions

- ⇒ Replaced legacy systems with IFS best-in-class ERP solution
- ⇒ Single Source of Truth – Ensure all information is going to be in IFS to eliminate islands of independent information, i.e., Excel spreadsheets
- ⇒ Designed rules-based workflows that drive organizational discipline and include electronic alerts/event notifications
- ⇒ Design various levels of dashboards, ensure the ability to manage by exception
- ⇒ Automate current manual forms where possible and include them in workflows
- ⇒ Augmented staff during system build-out to keep schedule on track
- ⇒ Trained Shaw SME’s on configuration and maintenance of ERP system enabling organizational control over the system